

Storage Warranties

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Limited Lifetime Warranty

This Limited Warranty applies to RYOBI LINK™ storage products defined as follows (“RYOBI PRODUCT”): Battery Holders, Battery Shelves, Cabinets, Cleaning Stations, Organizers, Racking Systems, Rolling Base, Stem Holders, Tool Boxes, Tool Hooks, Wall Rails, and Workbenches.

What is Covered?

The RYOBI PRODUCT will be free from defects in materials and workmanship for the usable life of the original product (the “Warranty Period”). If the RYOBI PRODUCT fails to conform to the Limited Warranty during the Warranty Period, TTI Consumer Power Tools, Inc. (“TTI”), will, at its sole discretion, accept the return of the product and either repair or replace the RYOBI PRODUCT. If the RYOBI PRODUCT is no longer available, replacement may be made with a similar product of equal or greater value, at TTI’s sole discretion. This is your sole and exclusive remedy for breach of this warranty. This Limited Warranty will not apply to any repaired product. This Limited Warranty is not transferable from the original purchaser to subsequent owners, and the Warranty Period will not be extended in duration or expanded in coverage for any such transfer.

What is Not Covered?

This Limited Warranty does not cover any of the following:

- 1) Damage to any RYOBI PRODUCT on which the serial number or other identifying markings have been removed or made illegible;
- 2) Damage caused by any modifications, alterations, tampering, or improper maintenance or repairs to the RYOBI PRODUCT;
- 3) Damage resulting from handling, storage, installation, or use of the Product which is improper;
- 4) Damage resulting from the addition of accessories not approved by TTI;
- 5) Damage caused by abuse, misuse, poor maintenance, or failure to maintain the Product, as determined by TTI, in its discretion;
- 6) Damage resulting from normal wear and tear and Acts of God; and
- 7) Freight damage.

How to Obtain Service

If you believe the RYOBI Product may be defective, you may contact TTI at 1-800-525-2579.

TTI warranty obligations are conditioned on the owner:

- (a) notifying by calling the number above during the Warranty Period and providing a description of the alleged failure;
- (b) reviewing and completing the Warranty Claim Form;
- (c) shipping the product along with the completed Warranty Claim Form, at owner’s cost, **Freight prepaid and Insurance required**, to:

TTI Consumer Power Tools, Inc.
Attention: RYOBI Products Service Department
100 Innovation Way
Anderson, SC 29621

for repair or replacement. A copy of proof of purchase from an authorized retailer must also be included with the shipment to confirm the product has not been transferred to another party from the original purchaser. Maintain the original receipt for future reference. (NOTE: PO BOXES are not valid return addresses due to carrier restrictions). Unless otherwise specified herein, TTI will bear all costs of return shipping to owner.

HOWEVER, TTI will have no warranty obligations with respect to a returned RYOBI PRODUCT, including but not limited to costs of return shipping to owner, if TTI determines, in its sole discretion after examination of the returned RYOBI PRODUCT, that this Limited Warranty does not apply to the RYOBI PRODUCT for any of the reasons set forth in the What is Not Covered Section above.

Service Communications

All Limited Lifetime Warranty communications should be directed to TTI by calling toll free 1-866-539-1710.

Additional Limitations

DISCLAIMER OF WARRANTIES EXCEPT AS STATED ABOVE IN THIS LIMITED WARRANTY, AND TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, TTI DISCLAIMS ALL EXPRESS, IMPLIED, AND STATUTORY WARRANTIES WITH RESPECT TO THE PRODUCT, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. TTI ALSO LIMITS THE DURATION OF ANY IMPLIED WARRANTIES TO THE DURATION OF THIS LIMITED WARRANTY.

LIMITATION OF DAMAGES

IN ADDITION TO THE ABOVE WARRANTY DISCLAIMERS, IN NO EVENT WILL TTI BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, EXEMPLARY, OR SPECIAL DAMAGES, INCLUDING ANY DAMAGES FOR LOST PROFITS, ARISING FROM OR RELATING TO THIS LIMITED WARRANTY OR THE PRODUCT, AND TTI'S TOTAL CUMULATIVE LIABILITY ARISING FROM OR RELATED TO THIS LIMITED WARRANTY OF THE PRODUCT WILL NOT EXCEED THE AMOUNT ACTUALLY PAID FOR THE PRODUCT BY THE ORIGINAL PURCHASER.

State or Non-U.S. Law

Some states and/or non-US jurisdictions do not allow limitations on how long an implied warranty lasts or exclusions/limitations on incidental or consequential damages, so the above limitations may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state or from jurisdiction to jurisdiction. The disclaimers, exclusions, and limitations of liability under this limited warranty will not apply to the extent prohibited by applicable law.

Privacy Policy

A detailed statement regarding measures to preserve the privacy of information submitted in connection with communications regarding your RYOBI PRODUCT is available at <https://www.ryobitools.com/support/warranties>. This product is manufactured by TTI Consumer Power Tools, Inc.

WARRANTY

RYOBI® POWER TOOL - LIMITED THREE YEAR WARRANTY AND 90 DAY EXCHANGE POLICY

One World Technologies, Inc., warrants its RYOBI® power tools with the following conditions:

90-DAY EXCHANGE POLICY: During the first 90 days after date of purchase, you may either request service under this warranty or you may exchange any RYOBI® power tool which does not work properly due to defective workmanship or materials by returning the power tool to the dealer from which it was purchased. To receive a replacement power tool or requested warranty service, you must present proof of purchase and return all original equipment packaged with the original product. The replacement power tool will be covered by the limited warranty for the balance of the three year period from the date of the original purchase.

WHAT THIS WARRANTY COVERS: This warranty covers all defects in workmanship or materials in your RYOBI® power tool for a period of three years from the date of purchase. With the exception of batteries, power tool accessories are warranted for ninety (90) days. Batteries are warranted for three years.

HOW TO GET SERVICE: Just return the power tool, properly packaged and postage prepaid, to an Authorized Service Center. You can obtain the location of the Service Center nearest you by contacting a service representative at One World Technologies, Inc., P.O. Box 1207, Anderson, SC 29622-1207, by calling 1-800-525-2579 or by logging on to www.ryobitools.com. When you request warranty service, you must also present proof of purchase documentation, which includes the date of purchase (for example, a bill of sale). We will repair any faulty workmanship, and either repair or replace any defective part, at our option. We will do so without any charge to you. We will complete the work in a reasonable time, but, in any case, within ninety (90) days or less.

WHAT'S NOT COVERED: This warranty applies only to the original purchaser at retail and may not be transferred. This warranty only covers defects arising under normal usage and does not cover any malfunction, failure or defects resulting from misuse, abuse, neglect, alteration, modification or repairs by other than Authorized Service Centers. One World Technologies, Inc. makes no warranties, representations or promises as to the quality or performance of its power tools other than those specifically stated in this warranty.

ADDITIONAL LIMITATIONS: Any implied warranties granted under state law, including warranties of merchantability or fitness for a particular purpose, are limited to three years from the date of purchase. One World Technologies, Inc. is not responsible for direct, indirect, or incidental damages, so the above limitations and exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

GARANTIE

OUTILS ÉLECTRIQUES RYOBI® – GARANTIE LIMITÉE DE TROIS ANS ET POLITIQUE D'ÉCHANGE DE 90 JOURS

One World Technologies, Inc., garantit ses outils électriques dans les conditions suivantes :

POLITIQUE D'ÉCHANGE DE 90 JOURS : En cas de défaillance due à des vices de matériaux ou de fabrication au cours des 90 jours suivant la date d'achat, l'acheteur pourra faire réparer tout outil électrique RYOBI® au titre de cette garantie ou le retourner l'établissement où il a été acheté. Pour obtenir un outil en échange ou demander la réparation en garantie, l'équipement complet devra être retourné, dans son emballage d'origine, accompagné d'une preuve d'achat. L'outil fourni en échange sera couvert par la garantie limitée pour le restant de la période de validité de trois ans à compter de la date d'achat.

CE QUI EST COUVERT PAR LA GARANTIE : Cette garantie couvre tous les vices de matériaux et de fabrication de cet outil électrique RYOBI®, pour une période de trois ans, à compter de la date d'achat. À l'exception des piles, les accessoires sont garantis pour une période de quatre-vingt-dix (90) jours. Les piles sont garanties trois ans.

RÉPARATIONS SOUS GARANTIE : Il suffit de retourner l'outil, correctement emballé, en port payé, à un centre de réparations agréé. L'adresse du centre de réparations agréé le plus proche peut être obtenue en contactant un représentant du service après-vente par courrier, à l'adresse One World Technologies, Inc., P.O. Box 1207, Anderson, SC 29622-1207, par téléphone au 1-800-525-2579 ou par courriel, à l'adresse Internet www.ryobitools.com. Lors de toute demande de réparation sous garantie, une preuve d'achat datée (par exemple un reçu de vente) doit être fournie. Nous nous engageons à réparer tous les défauts de fabrication et à réparer ou remplacer, à notre choix, toutes les pièces défectueuses. Les réparations et remplacements seront gratuits. Les réparations sous garantie seront effectuées dans un délai raisonnable, ne dépassant en aucun cas quatre-vingt-dix (90) jours.

CE QUI N'EST PAS COUVERT : La garantie ne couvre que l'acheteur au détail original et n'est pas transférable. Cette garantie ne couvre que les défauts résultant d'une utilisation normale. Elle ne couvre pas les problèmes de fonctionnement, défaillances ou autres défauts résultant d'un usage incorrect ou abusif, de la négligence, de la modification, de l'altération ou de réparations effectuées par quiconque autre qu'un centre de réparations agréé. One World Technologies, Inc. ne fait aucune autre garantie, représentation ou promesse concernant la qualité et les performances de cet outil électrique, autres que celles expressément indiquées dans le présent document.

AUTRES LIMITATIONS : Toutes les garanties implicites accordées par les lois en vigueur, y compris les garanties de valeur marchande ou d'adéquation à un usage particulier, sont limitées à une durée de trois ans, à compter de la date d'achat. One World Technologies, Inc. déclinant toute responsabilité pour les dommages directs ou indirects, les limitations et exclusions peuvent ne pas s'appliquer à chaque acheteur. Cette garantie donne au consommateur des droits spécifiques, et celui-ci peut bénéficier d'autres droits, qui varient selon les états ou provinces.

GARANTÍA

HERRAMIENTAS ELÉCTRICAS RYOBI® – GARANTÍA LIMITADA DE TRES AÑOS Y POLÍTICA DE INTERCAMBIO A LOS 90 DÍAS

One World Technologies, Inc., garantiza sus herramientas eléctricas con las siguientes condiciones:

POLÍTICA DE INTERCAMBIO A LOS 90 DÍAS: Durante los primeros 90 días a partir de la fecha de compra, usted puede solicitar servicio al amparo de esta garantía o puede intercambiar cualquier herramienta eléctrica RYOBI® que no funcione correctamente debido a defectos en los materiales o en la mano de obra, devolviéndola en el establecimiento donde la adquirió. Para recibir la herramienta eléctrica de reemplazo o el servicio de garantía solicitado, debe presentar documentación de prueba de la compra, y devolver el equipo original empaquetado con el producto original. La herramienta eléctrica de reemplazo queda cubierta por la garantía limitada por el resto del período de garantía de tres años a partir de la fecha de la compra original.

LO QUE CUBRE ESTA GARANTÍA: Esta garantía cubre todos los defectos en material y en mano de obra empleados en la herramienta eléctrica RYOBI® por un período de tres años a partir de la fecha de compra. Con excepción de las baterías, los accesorios de las herramientas eléctricas están garantizados por noventa (90) días. Las baterías están garantizadas por tres años.

FORMA DE OBTENER SERVICIO: Simplemente envíe la herramienta eléctrica debidamente empaquetada y con el flete pagado por anticipado a un centro de servicio autorizado. Puede obtener información sobre la ubicación del centro de servicio autorizado más cercano escribiendo a One World Technologies, Inc., P.O. Box 1207, Anderson, SC 29622-1207, USA, llamando al 1-800-525-2579 o dirigiéndose al sitio en Internet, www.ryobitools.com. Al solicitar servicio al amparo de la garantía, debe presentar documentación de prueba de la compra que incluya la fecha de ésta (por ejemplo un recibo de venta). Reparamos toda mano de obra deficiente del producto, y reparamos o reemplazamos cualquier pieza defectuosa, a nuestra sola discreción. Lo hacemos sin cargarle ningún costo al consumidor. Efectuamos el trabajo en un período de tiempo razonable, pero en todo caso en menos de noventa (90) días.

LO QUE NO ESTÁ CUBIERTO: Esta garantía se ofrece exclusivamente al comprador original al menudeo y no puede transferirse. Esta garantía sólo cubre defectos que aparezcan en el uso normal de la herramienta y no cubre ningún malfuncionamiento, falla o defecto producido por el uso indebido, maltrato, negligencia, alteración, modificación o reparación efectuada por terceros diferentes de los centros de servicio autorizados. One World Technologies, Inc. no ofrece ninguna garantía, declaración o promesa en relación con la calidad o el desempeño de sus herramientas eléctricas más que las señaladas específicamente en esta garantía.

LIMITACIONES ADICIONALES: Toda garantía otorgada de conformidad con las leyes estatales, incluidas las garantías de comerciabilidad o idoneidad para un uso en particular, está limitada a tres años a partir de la fecha de compra. One World Technologies, Inc. no es responsable de daños directos, indirectos o incidentales, por lo tanto es posible que las limitaciones y exclusiones descritas arriba no se apliquen en el caso de usted. Esta garantía le confiere derechos legales específicos, y es posible que usted goce de otros derechos, los cuales pueden variar de estado a estado.